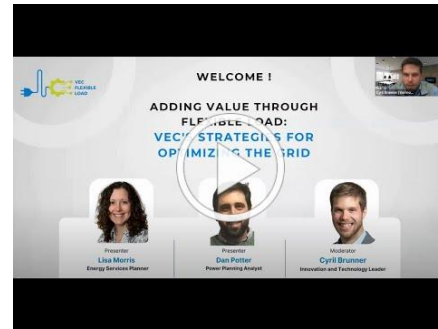


New on-demand: *Adding Value Through Flexible Load*

Flexible load management is key to optimizing the grid, reducing costs, and saving money for co-op members. Hear how VEC's implementing this critical strategy as part of the ongoing energy transition.



Yes, I want to watch!

VEC files rate case; regulators reviewing request

VEC filed a request for a rate increase of 4.84 percent with the Vermont Public Utility Commission (PUC) on November 15. We have done our best to keep the rate request as low as possible while continuing to ensure we accomplish our core job of providing safe, reliable, and clean electricity to our communities. For more info, please see our [Frequently Asked Questions](#).

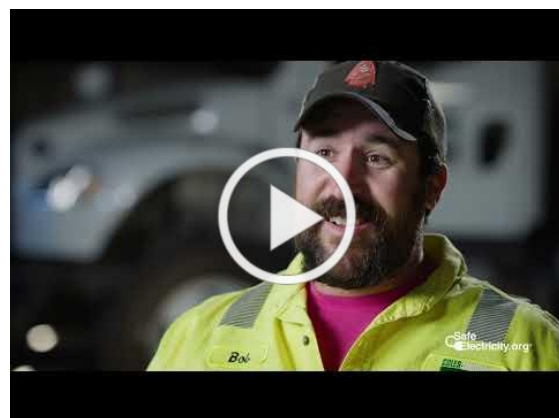
Add convenience with SmartHub, paperless billing

If your business has not already signed up for our online portal [SmartHub](#), why not do so now? SmartHub allows you to easily monitor your electric usage at the monthly, daily, and hourly levels, get alerts, and more. You can also sign up for [paperless billing](#). Details and sign-up information can be found [here](#), or you can call VEC Member Services at 1-800-832-2667.

Safety Clip:

Beware of Power Lines

“Hollywood has given us some idea that if there’s a down power line it’s going to be crackling and smoking, there are going to be flames shooting out of it – that’s not how it works. (Electricity) really is a silent killer.” This short video offers a reminder of the risks electricity can pose if you are not careful.



As always, please contact us with any feedback or questions. You can connect with [Dave Lahar](#) who provides assistance to business members or contact support@vermontelectric.coop.

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