



## Member Update

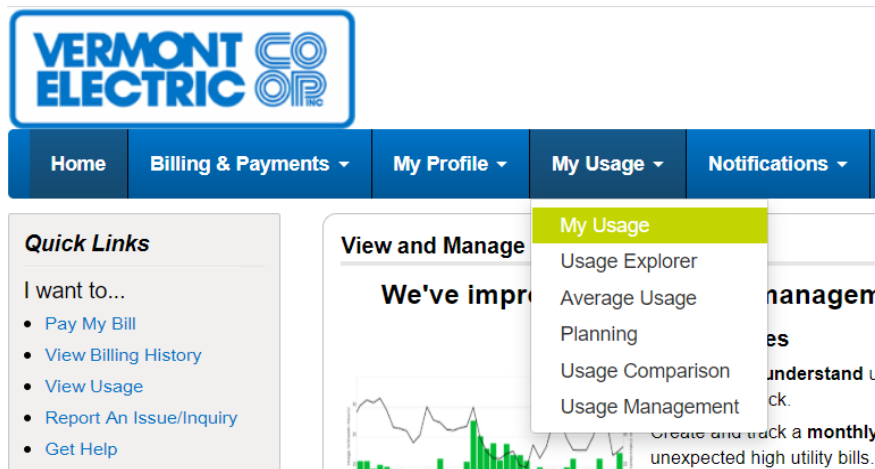
### Commercial/Industrial Edition

### Summer 2020

## VEC digital: have you checked it out recently?

A quick reminder about VEC's primary digital portal for your account, [SmartHub](#). You can pay your bill, schedule payments, monitor your usage, check for outages, sign up for alerts and more (See possibilities in the graphic below.) If you are not signed up, why not [check it out?](#)

(Of course, social media's another way you can get important updates from VEC. We're active on [Facebook](#), [Twitter](#), and [Instagram](#). Please follow us if you don't already.)



*In SmartHub, Under My Usage, you can see changes over time in your usage and discover patterns. That's just one SmartHub function among many, as you can see here.*

## Changing service? Advance notice is helpful

If you're thinking about constructing a new facility or installing significant new equipment, [please contact VEC well ahead of time](#). That way, we can be sure to have your service ready to go when you need it. If you want to get the ball rolling right away, you can fill out applications for [new service](#) or [changes of service](#) online, and find technical details [here](#).

## More COVID-19 help for Vermont businesses

Last week the state announced that [\\$8.5 million in relief funding](#) has been made available for farmers, sugar makers, meat and poultry processors, slaughterhouses, farmers markets, agricultural food products businesses, forest products businesses, and producer associations to cover losses and expenses related to COVID-19. Also, the state launched a new [arrearages assistance program](#) to help businesses with certain past-due bills.

## An opportunity to help in a time of need

This month, many VEC members are receiving bill credits reflecting the retirement of patronage capital. If your business is in a position to do so, would you consider donating your credit to the [VEC Community Fund](#)? (You can also make a one-time donation.) This year, the needs are especially acute because of the pandemic. The Johnson Food Shelf was one recent recipient of support from the fund. A volunteer there, Dorigen Keeney, told us that the grant "could not have come at a better time" because of the financial pressures on families in the area. (If you or your business already support the fund, thank you!)

***Do you know someone - inside or outside your business - who might be interested in this newsletter? Please forward it!***

***Comments or suggestions about this email?  
Call Energy Services Planner Jake Brown at 802-730-0414  
or drop him an [email](#).***