

## New on Demand: Innovation Webinar

Get a tour of the all-important VEC Control Center, then join VEC's Chief Operating Officer Peter Rossi and Manager of System Operations Isaac Gillen as they take questions and discuss a range of related topics.

Yes, I want to watch



## Step by step: how we prioritize power restoration

We know it's frustrating to be without power, even for a short time. [Here are some Frequently Asked Questions](#) regarding how we manage restorations and how our Estimated Times of Restoration (ETRs) work.

## Efficiency Vermont Event for C&I sector Sept 18, 19

Efficiency Vermont will be hosting the 2024 Best Practices Exchange (BPX) September 18 and 19 at the Killington Grand Resort Hotel in Killington. At BPX, C&I facility managers, decision makers, the most experienced mechanical contractors and relevant product manufacturers join Efficiency Vermont's Account Management and Energy Consultant teams to share industry Best Practices. [Here is info and the schedule.](#)

## Have you checked out VEC's incentives recently?

VEC offers bill credits to members, including businesses who purchase qualifying devices that displace the use of fossil fuels. [We have incentives for electric forklifts, EV charging equipment, and more.](#)

## Add convenience with SmartHub, paperless billing

If your business has not already signed up for our online portal [SmartHub](#), why not do so now? With its recently-improved user interface, SmartHub allows you to easily monitor your electric usage at the monthly, daily, and hourly levels, get alerts, and more. You can also sign up for [paperless billing](#). Details and sign-up information can be found [here](#), or you can call VEC Member Services at 1-800-832-2667.

## Please: heads up in construction zones

"We're human too. We have families. We have people we want to come home to." Those are the words of just one VTrans employee who is interviewed in [this video](#) about what it's like to work in construction zones. When you approach road work, please slow down.



*As always, please keep in touch with any feedback or questions.  
You can contact [Dave Lahar](#) who provides assistance to business members or contact [support@vermontelectric.coop](mailto:support@vermontelectric.coop).*

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