

Home Level II Charger Program

Frequently Asked Questions



What are you offering and why?

VEC is offering a \$250 bill credit for the purchase of a Level II electric vehicle charger. This incentive is designed to help members purchase and install a Level II charger and avoid charging at times when electricity costs are highest.

To participate in the program, members must do one of the following:

1. If their charger is on the list below, members may be able to enroll in a communications platform so that VEC can request that your charger not operate during peak events (5-6 events per month for 3-4 hours each). A VEC representative will contact you to complete this process, and you will receive an additional \$50 incentive for enrolling.
2. If the charger is not on the list below or the member chooses not to enroll their charger in the control platform, set your charger or car schedule to not charge from 5-9pm Mon-Fri and send in a screenshot of that schedule.

What models are compatible with VEC's communications platform?

- ChargePoint Home (CPH25, all variations)
- ChargePoint Flex (CPH50, all variations)
- JuiceBox (Pro 32, Pro 40, Pro 40 Lite, or Pro 75)
- FLO Home X5
- Webasto (Packetized-enabled)

What if I already have a Level II charger? Can I receive the incentive?

Yes, as long as you commit to one of the options above.

What is Beat the Peak and why will I be enrolled?

The Beat the Peak Program asks members to voluntarily reduce electric use during peak times when demand for electricity is expected to spike. We typically alert members to anticipated peaks three or four times a year only during the summer. Members can reduce electric use by delaying use of major appliances such as dishwashers, clothes dryers and washing machines, turning up the thermostat a few degrees, turning off window air-conditioning units, and, of course, not charging electric vehicles.

Members who participate in this incentive program will be enrolled to receive Beat the Peak alerts in whatever manner they choose (text, email or phone). The reason that members who receive this incentive are automatically enrolled in Beat the Peak is that the Home Level II Charger Program is designed to help VEC and its members manage energy peaks, and Beat the Peak alerts allow members to be aware of when peaks are expected to happen.