

Home Level II Charger Program

Frequently Asked Questions



What are you offering and why?

VEC is offering a \$250 bill credit for the purchase of a qualifying Level II electric vehicle charger. This incentive is designed to help members purchase and install a Level II charger and avoid charging at times when electricity costs are highest. To participate in the program, members must commit to avoiding charging from 5-9 pm Monday through Friday, which is when the grid is likely to experience the highest demand for electricity.

What models are eligible?

The models listed below qualify for this incentive:

- ChargePoint Home (CPH25, all variations)
- ChargePoint Flex (CPH50, all variations)
- JuiceBox Pro 32
- JuiceBox Pro 40
- JuiceBox Pro 40 Lite
- JuiceBox Pro 75
- FLO Home X5
- Clippercreek HCS-40
- Webasto
- AeroVironment

Why is the incentive limited to certain models?

This incentive is the first phase of VEC's home charging program. In the next few months, we plan to offer an ongoing program where a signal would be sent from VEC's platform to ask chargers not to operate at certain times (likely during the 5-9 pm timeframe on specific days) when demand for electricity peaks and electricity is generated from dirtier and more expensive sources. This second phase would be optional to members who would like to receive additional benefit from their home charger and also have wifi access. Participants would be able to opt out of events when necessary.

What if I already have a qualifying charger? Can I receive the incentive?

Yes, as long as your charger is an eligible model.

What if I have a Level II charger that's not an eligible model?

Unfortunately, we cannot offer the incentive to other models at this time. It's possible that your model may become eligible in the future.

What is Beat the Peak and why will I be enrolled?

The Beat the Peak Program asks members to voluntarily reduce electric use during peak times when demand for electricity is expected to spike. We typically alert members to anticipated peaks three or four times a year only during the summer. Members can reduce electric use by delaying use of major

appliances such as dishwashers, clothes dryers and washing machines, turning up the thermostat a few degrees, turning off window air-conditioning units, and, of course, not charging electric vehicles.

Members who participate in this incentive program will be enrolled to receive Beat the Peak alerts in whatever manner they choose (text, email or phone). The reason that members who receive this incentive are automatically enrolled in Beat the Peak is that the Home Level II Charger Program is designed to help VEC and its members manage energy peaks, and Beat the Peak alerts allow members to be aware of when peaks are expected to happen.