

Type of Service	Description	VEC	
		2019	2020
INITIAL SERVICE CHARGE- no trip	A minimum service charge imposed upon the customer for the establishment of a new, metered account <b>during normal hours, no trip required</b>	\$25	\$19
INITIAL SERVICE CHARGE- no trip- existing customer	A minimum service charge imposed upon the customer for the establishment of a new, metered account <b>during normal hours, no trip required</b>	\$12.50	\$10
INITIAL SERVICE CHARGE- trip req'd	A minimum service charge imposed upon the customer for the establishment of a new, metered account <b>during normal hours, trip required</b>	\$55	\$67
SUSPENSION OF SERVICE- visit req'd	Where service has been suspended at the customer's request, the monthly customer charge shall not be applicable during such suspension, but, in lieu thereof, a Service Charge shall be imposed when service is re-established at the request of the customer <b>during normal working hours.</b>	Disconnect= \$55 Reconnect= \$55	Disconnect= \$67 Reconnect= \$67
SUSPENSION OF SERVICE- no trip req'd- disconnect collar in place	Where service has been suspended at the customer's request, the monthly customer charge shall not be applicable during such suspension, but, in lieu thereof, a Service Charge shall be imposed when service is re-established at the request of the customer & <b>no trip is required</b>	\$28.50 each time	\$26
DISCONNECTION OF SERVICE DUE TO NON-PAYMENT (DNP)- normal hrs	Disconnection of service as a result of non-payment (DNP) <b>during normal hours</b>	\$55	\$67
DISCONNECTION OF SERVICE DUE TO NON-PAYMENT (DNP) Notices	Notification in writing more than twice in 12 months	\$3.25/notice	\$3.60/notice
RECONNECTION OF SERVICE- normal working hrs	Reconnection of service <b>during normal working hours.</b>	\$55	\$67
RECONNECTION OF SERVICE- call out with line workers	Reconnection <b>during other than normal working hours with lineworkers</b>	\$430	\$654
RECONNECTION OF SERVICE- with line workers- normal hours	Reconnection of service <b>during normal working hours by linemen.</b>	NA	\$213
RECONNECTION OF SERVICE- call out- meter tech	Reconnection <b>during other than normal working hours with meter tech</b>	\$170	\$257
RECONNECTION OF SERVICE- after hours- extension of work day	Reconnection <b>during other than normal working hours. Extension of work day</b>	\$72	\$100
RECONNECTION OF SERVICE- AMI- disconnect collar in place	Reconnection with <b>no trip required during normal hours</b>	\$28.50 each time	\$26 each time
TENDER OF PAYMENT TO FIELD PERSONNEL	Representative goes to the customer's premises for purposes of servicing a disconnect order, and the customer then and there tenders payment of at least 50% of the bill or other suitable amount, the service will not be disconnected, however, for sending a representative to the premises a fee will be charged	\$55	\$67
WINTER WARNING/TENANT WARNING DISCONNECTION NOTICE	Meter technician has to visit property to deliver a warning of disconnect when verbal contact has not been successful or when a tenant has not contacted us to transfer account into their name	NA	\$67
INSUFFICIENT FUNDS (NSF) CHECKS	Fee to the customer for each instance where a customer tenders payment for electric service with an insufficient funds check.	\$38	\$44